



SEVERN HEIGHTS

— NURSING HOME —





Welcome

I would like to personally welcome you to Severn Heights, our family owned care home in the beautiful village of Callow End at the heart of rural Worcestershire.

The home operates on the principles of kindness and compassion, with a genuine belief that a care home can be a truly positive experience. Our team are committed to providing the highest standards of care in a relaxed and friendly environment.

First and foremost, Severn Heights is our residents' home and every aspect of the home has been designed with this in mind. We believe that access to enhanced care and support should not be a barrier to leading a fulfilling life.

Thank you for taking the time to find out about Severn Heights. If you would like to know more, feel free to contact us at any time. We have an open door policy and are always happy to help, support and give you any advice you need on finding care for you or a loved one.

- Sue Jones, Home Manager





“HIGH QUALITY CARE
IN BEAUTIFUL SURROUNDINGS,
THIS TRULY IS A SPECIAL PLACE!”

Life at Severn Heights

Life at Severn Heights is centred on our residents, but there are many people who contribute to making life at the home so unique.

We understand the important contribution that friends and family make to life at the home. As such, there are several private areas that friends and family can spend time together including the day room and the attractive conservatory. This open culture contributes to the friendly and welcoming atmosphere found at the home.

Mealtimes are an important aspect of life at Severn Heights and they are designed to be flexible and enjoyable.

We use fresh, seasonal ingredients to offer a variety of tasty meals and accommodate dietary requirements as well as individual preferences.

Our Activities Coordinator works closely with residents and relatives to develop a varied programme of activities and events throughout the year, including our popular summer fete.

What people say about us...

"On behalf of the family I would like to thank the staff, residents and friends of Severn Heights for the care and love given to our mother."

"Just to say thank you so much for helping to make my mum's birthday celebration so special. It was really very thoughtful of you to let us have the dining room and outside seating and to decorate the room and provide such wonderful food - a day to remember!"

"Thank you so much to all the staff at Severn Heights who have been involved to date with my mother's transfer to the home and for welcoming us too!"

"Thank you all for the kindness and help you have given me during my stays at Severn Heights, I really do think that you're all marvellous."



Care and Accommodation

Our ethos is simple; to provide outstanding care in a relaxed and friendly environment.

Each of our residents and their loved ones can trust that the person-centred care they receive will be delivered with kindness, thoughtfulness and dignity, in a safe and welcoming home.

The living accommodation is provided over two floors, with a variety of daily living spaces available including a sitting room, a dining room, a family day room and a conservatory.

Residents' bedrooms are comfortable and well equipped with TV points, wifi access and a nurse call system. We encourage residents to personalise their bedrooms with items of furniture and treasured belongings so that it feels familiar and personal to them.

Many of the rooms offer picturesque views across the Worcestershire countryside and our extensive landscaped gardens, which provide a peaceful place to enjoy the attractive surroundings, including a delightful walled garden.





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