



## Alfredo Mycue is ReEngine Consulting's Director of Strategy

- Master's in Public Administration from University of Texas at Austin
- Master's in Diplomatic History from Tulane University
- West Point Graduate
- Certified Six Sigma Black Belt
- Will receive Master Black Belt credentials on 3/31/2017
- Theory of Constraints Jonah Certification
- Certified Project Management Professional (PMP)

### **ReEngine Consulting, LLC. August 2016 – Present**

*Director of Strategy, Austin, TX*

- Serve as the firm's focal point in training, methodology, and outreach.
- Responsible for ensuring successful training of client staff in Government Quality and Improvement (GQI) methodology
- Improvement project leader, facilitator, and mentor
- Oversees continuous improvement of GQI training and methodology
- Coordinates ReEngine's ongoing research efforts

### **Texas Workforce Commission December 2012 – Present**

*Director of Business Transformation and Rapid Process Improvement, Austin, TX*

Function as the lead Six Sigma Black Belt and process improvement practitioner in a 4800-person agency. Provide in-house consulting on quality, efficiency, and processes for 14 TWC Divisions and 28 Workforce Boards. Program manage enterprise projects that improve critical core competencies such as contract development and grantee monitoring. Teach, coach, and mentor 96 practitioners who lead process improvement projects throughout the agency. Provide daily impetus and inspiration for the continuous improvement ethic at TWC.

- Managed the development of throughput operating strategies for TWC Divisions and Agency resulting in mission, effort, and project alignment. This prioritization and focus enabled TWC to achieve our State goals.
- RPI project results include reducing tax benefit processing from 194 days to 31 days, reducing Workforce Commission appeals from 54 days to 39 days, and reducing contract development from 182 days to 84 days.
- Assist divisions in designing their business processes and identifying/designing software that complements the enhanced processes
- Concurrently, since 2010, Project Management Adjunct Faculty for **St. Edward's University Professional Education Center**

### **Texas Department of Housing and Community Affairs June 2010 – Nov 2012**

*Manager of Community Affairs, Austin, TX*

Lead Community Services staff of 37 to administer over \$400M in Department of Energy and Health and Human Services programs statewide. Provide "in-house" project management and *lean six sigma (LSS)* consulting for American Reinvestment and Recovery Act stakeholders, empowering them to achieve quality weatherization while meeting their production goals. Lead multiple *continuous improvement* initiatives in TDHCA to improve the quality and efficiency in \$120M of home mortgage loans and urban development projects. Initiatives accomplished:

- Analyzed HUD's Neighborhood Stabilization Program (NSP) at TDHCA via process mapping in order to improve mortgage processing. Led efforts to build needed dashboards and balanced scorecards for NSP management.
- Designed simple IT systems to replace labor-intensive steps to ensure developers' compliance to State law.
- Currently developing a Request for Information in early steps to develop a Statewide "data warehouse" to collect and analyze all known data on homelessness in a decisive effort to address this societal problem.
- Currently conducting a gap analysis of all TDHCA single-family loans to improve process quality and speed.

### **Adjunct Faculty for St. Edwards Prof. Edu. Ctr. Feb 2010 – Sept 2016**

*Instructor for Project Management Certification Course, Austin, TX*

Teach the principles and techniques of successful project management to professional students in the Austin Area seeking professional development and the PMP credential.

- Subjects include charter-writing, WBS planning, schedule development, budgeting, risk management, communication management, quality control, and leadership.
- Recent project management consulting provided to TAMU's International Ocean Drilling Program and Q2 Banking Services.

**AlliedBarton Security Services      December 2007 – June 2010**

*Operations Manager, Austin, TX*

Supervise staffing, training, and operational management of security personnel resulting in 115 well-trained and motivated supervisors and security officers providing the greater Austin area with 14,400 security hours per month for 50 businesses in 94 buildings. Provided ERCOT, TXDOT and City of Austin with top quality security services.

- Project managed the *start-up* of 8 major accounts in Austin including: Texas Gas Service, Time Warner Cable Channel 8, Cisco, Google, Verizon, BAE (turn-around), Convergys, and Blizzard Entertainment. I am the top earner in the Austin Office.
- Recognized by AlliedBarton CEO's Leadership Excellence Award, 1st Quarter 2009.
- Became the leading manager in client satisfaction and profit margin within 5 months at Austin Office. Turned a 3.2% gross profit margin into net 14% profit margin for 3.12M gross annual revenue.
- Project managed the near-immediate operation to provide Texas Gas Service with security for Austin's pipeline infrastructure after a series of vandalistic attacks that interrupted service to 2000 residents.
- Established, and also lead, Austin's urban neighborhood watch program, "City Watch at 6<sup>th</sup> and Congress."

**Stryker Battalion Commander      2005 – 2007**

*Lieutenant Colonel, US Army Fort Lewis, WA and Iraq*

Led, managed, and trained a combat-ready force of 800 Soldiers, 72 Strykers, 40 other vehicles, and an engineer company. Developed strategic visions for the unit, described the way ahead to empowered subordinates, established metrics and short-term objectives, and led the team to achieve goals. Project managed the training and preparation for deployment to Iraq. Responsible for these lines of operations: leadership and management of battalion, cross-spectrum training, human resourcing, computer technology, communications, budget, administration, logistics, and maintenance support for \$150M of equipment.

- Anticipated and implemented decisions by defining problems, visualizing, evaluating, and pursuing achievable courses of action. Leveraged and fused strategic, operational, and tactical intelligence to conduct successful combat operations. Example: Discovered, fought for, and evacuated largest cache of IED materials in Iraq (2600 gallons of nitric acid).
- Led frequent and daring combat operations in Baghdad during Surge and decisively reduced violence.
- Managed 27 major Iraqi re-construction projects.
- Persuaded Iraqi national leaders to adopt progressive civic approaches and reconcile differences. Influenced resistance leaders to negotiate and set conditions for peaceful cooperation.

**US Embassy's Advisor to the Republic of Korea Army      2004 – 2005**

*Lieutenant Colonel, US Embassy, Seoul Korea*

Represented the United States and all US business interests to the Korean Army while serving as the foreign military sales advisor to Korea on US Army equipment. As Program Manager, managed the acquisition, parts-flow, and contractual maintenance for South Korea's helicopter, armored vehicles, and rocket fleet. Conducted coordination with US Department of State, Korean Government, National Security Agency, US Forces in Korea, and Korean Army.

- Interoperability Project Manager. Accomplished interoperability goals US Korean Command accomplished. Introduced the South Korean Army to the US Military's suite of C4ISR battlefield situational awareness

capabilities, to include FCB2 (Northrop Grumman) and MCS. Strengthened US-Korea alliance via interoperability initiatives for General LaPorte.

- Project Manager: Teamed with Boeing and Corpus Christi US Army Depot to address maintenance concerns and restore Korea's confidence in the CH47 helicopter. All CH-47's restored to full-flight status.
- Enabled the fielding, testing, and maintenance of the Lockheed Martin Multiple Launcher Rocket System.
- Teamed with US Embassy Commercial Attaché and Bell Helicopters to stress to Korea the superior design of the Bell-designed, Korean-produced utility helicopter over foreign competitors.
- Enabled the \$14M sale of the Hughes-Aircraft manufactured TOWII anti-tank missile to Korea.

#### **Executive and Operations Officer for a Stryker Battalion      2001 – 2004**

*Major, US Army Fort Lewis, Washington*

Responsible for day-to-day operations, planning, and training of a battalion of 679 personnel and 112 vehicles.

Designed and executed the maintenance and logistics program to support the vehicles, weapons, and soldiers.

Supervised staff of 44, which included oversight of administration, human resourcing, operations, logistical resupply, communications, information technology, budget, and public/civilian relations. Second-in-charge of Battalion.

- Partnered with Program Managers and Acquisition Commanders to procure and test innovative products for the Stryker and associated systems. Initiated and tracked Engineering Change Orders for Stryker system.
- Transitioned the battalion from a light infantry battalion to a Stryker battalion and managed the exchange of over \$170M of property. Managed a 22-million-dollar annual budget.
- Provided leadership and guidance to four companies on a wide range of administrative and logistical programs resulting in 96% operational readiness rate. Commended by the Fort Lewis Commodity Evaluation Team.

#### **Assistant Professor at United States Military Academy      1997 - 2000**

*Major and Captain, West Point, NY, Department of History.*

Educated and mentored West Point Cadets in history, ethics, and the military profession. Taught History of Latin America, World Civilizations to 1648, World History 1648 to Present, Perspectives in Officership, and Origins of the World Wars Colloquium. Served as Department Executive Officer responsible for supporting 58 faculty members, leading 7-person admin, budget, IT development, HR, and facilities management, 1998-99.

- Recognized with Excellence in Teaching Award in 2000.
- Academic Honor instructor to company H2. Led cadets on European staff-rides to WWII battlefields.
- Created and presented "Teaching History with imagery and icons in an IT classroom" at a major conference.

#### **Experience Prior to 1997:**

- **Company Commander and Assistant Operations Officer**, 101<sup>st</sup> Airborne, Air Assault Infantry Division
- **Company Executive Officer and Headquarters Company Executive Officer**, Schweinfurt, Germany
- **Platoon Leader, Support Platoon Leader** (transportation and petroleum), Schweinfurt, Germany
- **Ranger School, Airborne School, Air Assault School, Basic and Advanced Infantry Officer Courses**