

# DAVID JOHNSON

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## Government Process Improvement Expert and Professional Trainer Co-Founder - Consulting Firm, former Government Professional

Deliver cultural transformation for public sector organizations,  
creating continuously improving, learning organizations.

### Areas of Expertise

- Lean
- Six Sigma
- Theory of Constraints
- Project Management
- State Gov't Programs
- Federal Gov't Programs
- Organizational Change
- Progressive Resolution
- Client Engagement
- Cont. Improv. Training
- Project Mgmt Training
- Data Analysis Training
- Process Flowcharting
- Statistical Analysis
- Leadership Development
- High Level Strategy Dev't
- Gov't IT Operations

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Inculcates a culture of continuous improvement, enabling public sector organizations to achieve more with less effort and deliver the best possible services for each dollar it spends.

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### Leadership Profile

#### Director of Operations & Co-Founder, ReEngine Consulting, LLC.

2016-Present

- Lead continuous improvement projects and intensive 4-day training sessions. Training includes elements of Lean, Six Sigma, and Theory of Constraints in ReEngine's Government, Quality, and Improvement methodology. This methodology goes beyond simply improving the speed or quality of a process and achieves the transformation of an organization into one that can continue to see these results over time. Once training is complete, responsibilities include working with the agencies on multiple continuous improvement projects to ensure that agency staff develop the leadership and facilitation skills necessary to implement these projects without ReEngine.
- One project delivered the closure of 402 projects in 6 months compared to a typical annual amount of ~550. Further, the velocity of IT projects in the organization is projected to be 53% higher in the coming year than in previous years – meaning more value for the residents of that state for each taxpayer dollar spent.
- Administrative responsibilities include responding to RFPs/RFQs, coordinating both accounts payable and accounts receivable, travel arrangements, tax calculations and payments, and salary/owner draws.

#### Senior Instructor, Data Analysis & Results, Inc.

2014-Present

- Overall responsibilities include curriculum development on Data Analysis and Lean Six Sigma as well as instructing students nationwide. The classes are delivered both online and in person.

#### Assistant Director – Operational Insight, Texas Workforce Commission

2014-2016

- The mission of the Operational Insight division is to deliver quantitative assessments of the Commission's programs and the recipients of its grants. As Assistant Director, responsibilities included delivering prescriptive analyses to Commission leadership to enable them to make decisions based on a thorough understanding of the past and a reasonable prediction of the future. Additionally, was responsible for leading multiple statewide process improvement efforts for the Business Transformation/Continuous Improvement division.

### Early Career Progression

#### Manager - Program Planning, Policy, and Metrics, Texas Dept. of Housing & Community Affairs 2012-2014

- Responsible for implementing organization-wide Balanced Scorecard, leading all Department process improvement efforts through the Continuous Improvement Team (CIT).
- Collaborate in the development of statistical analyses to identify relationships in system data that can be used to prescribe actions and predict results

- Present research findings, performance targets, performance trainings, and issue briefings to external and internal stakeholders including the Board and Executive staff

**Manager – Recovery Act Programs, Texas Dept. of Housing & Community Affairs** **2011-2012**

- Developed forecasting tool for the Weatherization (ARRA) program that the LBB credited as a “turning point” in the program in the GEER report
- Responsible for contractor oversight, review/approval of training and technical assistance requests, and working with subject matter experts to develop new training classes and determine how best to position those training opportunities
- Worked with Executive staff to manage the reorganization of the entire department to realign structure to better meet customer needs

**Specialist – Recovery Act Programs, Texas Dept. of Housing & Community Affairs** **2010-2011**

- Developed grantee scorecards to track performance and developed an algorithm to predict grantee expenditures.

**Data Specialist – Housing Resource Center, Texas Dept. of Housing and Community Affairs** **2009-2010**

- Worked with leadership to create strategic planning documents and generate statistical and spatial analyses for internal and external stakeholders.

**Analyst, City of College Station** **2007-2009**

- Economic and community development feasibility studies and resolution of problematic city-wide processes.

### **Professional Profile**

#### **Education**

<b>B.S.</b>	<b>Texas A&amp;M University</b>	Political Science/Economics
<b>M.Public Aff.</b>	<b>Texas A&amp;M University</b>	Organizational Leadership
	<b>George H.W. Bush School of Government &amp; Public Service</b>	

#### **Certifications**

**Certified Six Sigma Black Belt (ASQ)**  
**Theory of Constraints Jonah (TOCICO)**

#### **Skills and Interests**

**Board Member, Tidal Waves Swim Team**  
**Softball Coach/Player**  
**American-style Karate**  
**Speaker at Austin, TX American Society for Quality meetings**