

ARCTIC SAFARI – TERMS AND CONDITIONS

BOOKING

Bookings with fixed prices can be made on our website's booking page.

The customers will receive a confirmation from Arctic Safari to their email address shortly after.

For inquiries about customized expeditions, we request that you use the contact form on our website to fill out and we will contact you directly to discuss an exciting trip and customized price.

PAYMENT

Fixed-price tours booked online must be fully prepaid after having received the order confirmation from Arctic Safari to secure the reservation.

For customized tours, a deposit is required to secure the reservation.

A deposit of 20% of the full amount must be paid after having received an order confirmation from Arctic Safari.

All tours are prepaid – the full payment is due 14 days before arrival.

In case of missing payment by the due date, the reservation will be cancelled without further notice.

We offer different methods of payment – Vipps, Credit Card (VISA/Mastercard), bank to bank. See the website's booking page for more information.

CANCELLATION

Cancellations must be made in writing. The cancellation is in effect from the date Arctic Safari has received a written cancellation notice.

Fixed-price tours are refunded by 50% if written cancellation is received 14 days before the trip starts.

Cancellations received later than 14 days before the trip starts are not refunded.

Paid deposit or prepayment will not be refunded if the customer is absent on departure.

Customized tours can be cancelled no later than 4 weeks before the trip starts. If we receive the cancellation 4 weeks before the trip starts or sooner, 50% of the deposit will be refunded. If we receive the cancellation later than 4 weeks before the trip starts, the deposit will not be refunded.

Arctic Safari reserves the right to cancel any booked trip. If a cancellation is required from Arctic Safari's own assessment – for whatever reason – the customer is entitled to a refund of the paid deposit or prepayment in full amount. The customer will be notified of this in good time before the trip starts, if possible.

FORCE MAJEURE

In case of force majeure – such as riot, earthquake, flood, strike, extreme weather conditions or similar events – the contract will cease to exist between both parties.

We recommend that all our customers purchase their own travel insurance and cancellation insurance. Such insurances can not be issued by Arctic Safari. We recommend that you purchase these insurances in your home country.

LAW REGULATION

The agreement between Arctic Safari AS and the customer and all matters in this regard - including the dispute regarding general rules and matters discussed herein, shall be governed by Norwegian law.

Any disputes should be resolved solely, unless they are to be processed by Nord Troms Tingrett, Tromsø (the district court in Tromsø).

«Fishin' is our mission»