

ACCESSING

THE



PROGRAM

Any young person
between the age of 12-18
years who is at risk of:

- Disconnecting from their family/
community or support networks
- Disengaging from school, training
and/or employment
- Harm, including self-harm
- Homelessness

Can be referred into the
YES Program.

Young people can drop into the service or
be referred by family, friends, schools or
other agencies by contacting Young People
Ahead with the information provided in this
brochure.

CONTACT DETAILS

11-13 Fourth Ave,
Mount Isa, QLD 4825

Office Hours:
8.30am - 5pm
Monday to Friday
CLOSED PUBLIC HOLIDAYS

Free Call: 1800 614 544
Landline: (07) 4743 1000
Fax: (07) 4743 1030

Email:
reception@ypa-isa.com.au
yesmanager@ypa-isa.com.au

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**Queensland
Government**



www.youngpeopleahead.com.au



The YES

program

The **YES Program** is aimed at the early intervention response to young people who present with risk factors that may impact their well-being and result in harm, homelessness and/or negative health outcomes.


The **Youth Empowering Strength Program** will be working with young people with low to medium support needs through to high level of complex needs.

Early intervention includes planned support at this critical stage with the aim of stabilising the young persons situation.

Support

provided

The service response is tailored to the individual young people's needs for the required duration. This is achieved through a case management supportive context.



**YES is:
Outcomes
Focused**

- ☀ *Experience positive relationships with their family and community.*
- ☀ *Are engaged in education, training and/or employment.*
- ☀ *Lead healthy and violence free.*
- ☀ *Have safe stable places to live.*
- ☀ *Provide young people with life.*



Community agency partners



- Department of Housing & Public Works
- Education Facilities
- Job Search Agencies
- Shelters and Emergency Accommodation
- Centrelink
- Alcohol, Tobacco & other Drugs Services (ATODS)
- Medical Centres
- Department of Communities, Child Safety
- DJAG, Youth Justice
- Headspace
- Legal Aid Services
- Lifeline
- Gidjee Aboriginal Medical Service
- YPA: Bail Support
- YPA: Youth Housing and Reintegration Service
- YPA: Youth Shelter
- Community Rent Scheme
- Centacare Family Services
- Medicare Local
- Anglicare
- Neighbourhood Centre

Accessing YHARS

Any young person between the age of 12-21 years who is homeless or at risk of homelessness can be referred into the YHARS program.

Young people can drop into the service or be referred by family, friends, schools or other government or non-government organisations.



Privacy Statement

YHARS is a confidential service. Those who access our service can be assured that their right to privacy is respected.

If we think that you would benefit from engaging with another service we will get you to sign a Client Consent Form. You have the right to refuse this if you wish.

Contact Young People Ahead

11-13 Fourth Avenue,
Mount Isa, QLD 4825

Office hours: 8:30am to 5:00pm
Monday to Friday
Closed Public Holidays

Phone: (07) 4743 1000
Free Call: 1800 614 544
Fax: (07) 4743 1030

Email:
yhars@ypa-isa.com.au
yhars1@ypa-isa.com.au



Young People Ahead

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YPA is proudly funded by the:



**Queensland
Government**

YHARS
Youth Housing And Reintegration Service

**Youth
Housing
And
Reintegration
Service**

www.youngpeopleahead.com.au





What is YHARS?

The Youth Housing and Reintegration Service is the government's initiative to respond to the complex needs of young people who are homeless or at risk of homelessness.

YHARS will target young people who are aged 12-21 years who:

- Are transitioning from the care of the Child Safety Service system
- Are transitioning to the community following a period of sentence remand in a Youth Detention Centre
- Have recently exited from care after being subject to statutory intervention
- Are "sleeping rough" or living in unstable or temporary housing arrangements

Service Aims

- Supporting young people to apply for and access accommodation
- Actively reconnecting young people to family/ carers where appropriate
- Engaging young people in education, training and employment
- Providing young people with the skills to maintain their tenancies
- Providing young people with the knowledge and skill to function independently and successfully
- Link young people with sustainable mainstream support, specialist services and long term housing



Who Can Refer?

Child Safety Services, Youth Justice Services, Youth Detention Centres and other Government, non Government organisations may make referrals to YHARS. Self referrals are also acceptable.

Referral Criteria:

Accepted and prioritised for young people who are aged 12-21 years who are homeless, or at risk of homelessness and are:

- Exiting or transitioning from Child Safety statutory interventions, and or are transitioning from a period of sentence or remand in Youth Detention Centres
- Sleeping rough and or living in unstable, temporary or inadequate housing
- Are aware YHARS is voluntary and must be willing to engage in the program
- Youth Justice and Child Safety will provide a copy of the current case plans/exit plans/transitional plans and work collaboratively with YHARS to meet the identified needs of the young person

**Youth Shelter
The Place!**

Contact Us

04749 0840
@ypa-isa.com.au

Web:
youngpeopleahead.com.au



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funded by the:



**MOUNT ISA YOUTH
SHELTER**
Pence Street,
Mount Isa,
Queensland,
4855



Mount Isa Youth Shelter



**MOUNT ISA
YOUTH
SHELTER**

Young People Ahead



Who Are We

The Mount Isa Youth Shelter service provides crisis support accommodation to young people 16-25 years of age who are homeless, or at risk of homelessness, and assist them towards independent living and family reconciliation where appropriate.

The Mount Isa Youth Shelter is staffed 24 hours a day, 7 days a week and our friendly, caring staff is always available to assist and support young people.



Mount Isa Youth Shelter

Who Can Access

Any
Young Person

Between the ages of
16 - 25

Who are at risk of:
Homelessness

YOUNG PEOPLE AHEAD!

Who Can Refer

The Mount Isa Youth Shelter is Accessible any time, any day.

Young People can drop into the Service or they can be referred by family, friends, school or any community service sector in and around Mount Isa.



The Youth Shelter provide referrals to other community agencies in order that our clients have access to other quality services so that they receive all the support they need to get back on track. It is important to note that for those young people under the age of 16 and in the Care of a Statutory body, prior approval by the appointed Government Regional Director is required before placement to the shelter is permitted.