



Hotel Campanile Bradford

High resolution CCTV provides Hotel Campanile Bradford with the ensured security of their site for both guests and staff.

Background

Hotel Campanile is one of the top 5 hotel chains in Europe and have hotels in multiple destinations in the UK, Europe and Asia. Campanile Bradford's main aim is to look after its guests and staff, and the security system installed by Omega has supported them in doing this.

Situation

Hotel Campanile Bradford wanted to reduce security issues in the car park which were resulting in lost bookings and there was also a need to monitor persons attempting to buy alcohol. After discussions with West Yorkshire Police, Campanile

“We felt we could trust Omega because of the way they were in person... they had a very professional and trustworthy nature”

Simon Rowley, Deputy Manager
Campanile Bradford

Bradford decided a resolution was needed. Following a full survey and detailed assessment of customer needs, Omega Security Systems designed a high resolution CCTV system, providing full coverage of the car park, bar area and other general areas.

The new CCTV system was designed to create a safer environment in the car park. Cameras with increased functionality and detail gave staff greater monitoring, control and extra transparency.

“What stood out about my experience with Omega was how easy it was to talk to them and have no issues”

Outcomes and impact

The CCTV system has had an immediate impact in empowering staff to deal quickly with the identified issues in the bar and car park area.



In addition to resolving the issues for which it was intended, staff have been able to use the system as a management tool including remote surveillance for instance the night staff being able to monitor corridors. This successful system has been implemented at Hotel Campanile Wakefield and will be potentially implemented in other UK hotels.

Next steps

Omega Security Systems and Hotel Campanile Bradford maintain a great relationship. The system continues to work to its fullest potential with Omega providing ongoing support to ensure the setup works well for Campanile Bradford's guests and staff. As Campanile Bradford learn more about how the security system works well for them, the flexibility of the system allows additional cameras and functionality to be added.



The team from start to finish were everything we expected and more. Their professionalism and courtesy was a credit to the company"



Summary

Omega have empowered Campanile Bradford to ensure the security of their hotel for guests and staff

This has increased staff awareness and protected revenue

Once the system was installed staff realised there were direct additional benefits over and above the original brief

Omega continue to provide ongoing support to ensure the set up works optimally for Campanile Bradford